Pharmacare – Social Impact

Social Impact Report

At **Pharmacare**, we strive to contribute to people's well-being and standard of health. Our work is not restricted to research and the manufacture of medicines, but we also endeavour to reflect positive environmental impacts to enhance a better and healthier environment.

More about our activities is elaborated within our 2017 Sustainability Report (Attach Link):

Access, Affordability and Collaboration

Launched nearly TENS of generic products since 2016.



Became the first Palestinian pharmaceutical company to expand within 3 continents; Asia, Europe and Africa, and about to start exporting to South America.

Became the 1^{st} *Palestinian company* to own a manufacturing facility in the EU.

Acknowledged as the 1^{st} and only *Palestinian pharmaceutical company* to obtain and maintain the **European-GMP** certification since 2008.

Acknowledged as the 1^{st} and only *Palestinian pharmaceutical company* to obtain Latin American ANVISA GMP certification.

Produced a detailed **Code of Conduct** upon which *staff and employees* have been trained and retrained.

Generics, Pipeline and Supplements

- 20 Advanced Specialty Portfolio In Progress.
- 6 Recently Approved Specialty Portfolio Products.
- 7 Recently Submitted Specialties.
- 5 Late Stage Programmes in the Clinical Pipeline.
- > 40 Veterinary Products on the market.
- Introduced an anticipated physicians' first choice medicine for diabetes.
- Novel Cancer Treatments between our R&Ds in Palestine and Malta.
- Worked to develop products with no contra-indicators for pregnant women.
- Created a Pharmacovigilance Medical Unit to proactively monitor the safety of medicines throughout their lifecycles as well as assess post-marketing stability.







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Employees and Communities

- Prides on over 400 team members globally.
- Sales in 23 markets globally.
- Surveyed our stakeholders and an overwhelming majority acknowledged Pharmacare's positive impact on the Palestinian society and community
- Contributes over \$100,000 annually towards community service and social corporate responsibility

Maintained a gender-balanced workplace, with women representing

- Over 45% of the Workforce are women, several in management and top management positions.

Improved employees' safety by

- Employee trainings on how to deal in emergencies.
- Building a new fire escape.
- Mandating safety gears: gowns, suites, head covers, eye covers and space suites for employees working with potent productsReduction in recordable injury rate

Environment and Supply Chain

- Replaced all lights in the company with LED lighting thus reducing electrical consumption by 15%
- Reduced total water usage by 10%
- Decreased total waste by 15%
- Recycled over 20% of waste.
- Installing PV Renewable Energy Production in the coming months, thus reducing Scope 1 and 2 greenhouse gas emissions
- Reduced Ozone-Depleting Substances moving to environment-friendly refrigeration options.

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Increased our work with International Partners















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